



The Baroness Hanham CBE, Shadow Transport Minister

Conservative Shadow Transport Minister, Baroness Joan Hanham, has extensive experience in local politics having been first elected to Kensington and Chelsea Borough Council in 1970. She led the council between 1989 and 2000, during which time she also chaired a number of council committees and the London Borough's Association's policy committee. Her husband Ian has also served on the local council.

Baroness Hanham became a Freeman of the City of London in 1984 and she was awarded a CBE in 1997.



Nigel Bartram, Motor Underwriting Development and Relationship Manager, AVIVA

Has worked for Aviva and previously Norwich Union for 35yrs in a number of roles both operational and technical, and for the last few years had been involved in motor underwriting strategy, part of which was to gain a comprehensive view of road safety from an insurance angle. Recent focus has been on Insurer access to DVLA records and on the issue of young drivers and how we could use insurance data to help the new driver and young passenger education process.



Paul Clark MP, Parliamentary Under-Secretary of State, Department For Transport

Paul is the Parliamentary Under-Secretary of State for Transport, responsible for city and regional transport networks. He was appointed to this post, his first ministerial role, in the October 2008 reshuffle. Previously, Mr Clark had been a Whip between 2003 and 2005. He then became PPS to Deputy Prime Minister John Prescott, and following Gordon Brown's first reshuffle as Prime Minister, to Children, Schools and Families Secretary Ed Balls. Before his election to Parliament in 1997 he managed the TUC National Education Centre in North London for 11 years.

Mr Clark was an active member of Gillingham Labour Party. He served as the leader of the Labour group on Gillingham Borough Council and was the party's candidate for the seat in 1992. In 2005, he held on to the seat but with a majority of just 254.



Kevin Clinton, Head of Road safety, The Royal Society for the Prevention of Accidents

Kevin is the Head of Road Safety at the Royal Society for the Prevention of Accidents (RoSPA). He is responsible for developing, managing and promoting RoSPA's road safety policies, products and services, including its driver and motorcyclist training courses.

Kevin represents RoSPA on the Department for Transport's ministerial Road Safety Advisory Panel, the Child Road Safety Sub-Group, Cyclist Training Standards Board and the Road Safety Research and Dissemination Group. Kevin also sits on the Driving Standards Agency's Lifelong Driver Development Steering Group. He has given evidence to several Parliamentary Inquiries conducted by Select Committees, including Inquiries into Road Safety, Novice Drivers, Motorcycling, Sentencing Policy and Drink Driving.

Kevin also sits on many other bodies, including the Parliamentary Advisory Council for Transport Safety, the BSi, and the Advisory Board of the Prince Michael International Road Safety Awards. He is Secretary to RoSPA's National Road Safety Committee. Kevin is RoSPA's main Road Safety Spokesperson, regularly giving comment and interviews to the media. Kevin is an Honorary Fellow of the Institute of Road Safety Officers, and a member of the Association of Industrial Road Safety Officers.



Philip Eaton, Manager, Consumer Information, Financial Capability, Financial Services Authority

Philip is manager of the Consumer Information Team at the Financial Services Authority. His team is responsible for the development, maintenance and editing of the FSA's 'direct to consumer' web and printed resources including the FSA's main consumer website, www.moneymadeclear.gov.uk and comparison tables <http://www.fsa.gov.uk/tables>.

Philip is a long term regulator having previously worked at the Bank of England before joining the FSA. Previous roles include the supervision of banks from the UK and overseas; being one of the original architects of the FSA's supervisory risk framework (ARROW); and thematic work relating to consumer detriment. Philip has, in the past, delivered several overseas training courses on supervision.



Rob Gifford, Executive Director, Parliamentary Advisory Council for Transport

Robert is Executive Director of the Parliamentary Advisory Council for Transport Safety (PACTS). PACTS is a registered charity and associate Parliamentary group advising MPs and Peers on road, rail and air safety issues. Its charitable objective is "To protect human life through the promotion of transport safety for the public benefit". Its areas of activity comprise air, rail and road safety matters.

Robert is a member of the Ministerial Road Safety Advisory Panel. Since 1997, he has also acted as a special adviser on transport safety matters to the House of Commons Transport Select Committee. He sits on the Safety Advisory Board set up by the Rail Safety and Standards Board and on the National Steering Group of the Driver Offender Retraining Group. He is also an external research adviser for the Department for Transport on road and vehicle safety.

He is a regular lecturer on the transport safety conference circuit and a contributor to the media.

Prior to PACTS, he taught English for 13 years and spent six years as a policy officer with the National Union of Teachers. Between 1987 and 1995, he was a councillor on Milton Keynes Borough Council, including three years as Leader. He is still active in local politics, serving currently as chair of Stony Stratford Town Council, a position he has held since May 2001.

In terms of transport use, he holds a driving licence, commutes to work by train and tube, cycles occasionally and walks. He is married and his personal interests include cooking, gardening and the performing and visual arts.




Stephen Glaister, Director, RAC Foundation

Stephen Glaister CBE FICE FTRF FCGI is Director of the RAC Foundation and Emeritus Professor of Transport and Infrastructure at Imperial College London.

He was a member of the Board of Transport for London 2000 to 2008 and he was a non-executive director of London Regional Transport from 1984 until 1993. In 2009 he became Partnership Director of Tube Lines.

He was a member of the Steering Group for the Department for Transport's 2004 National Road Pricing Feasibility Study and is a member of the "Friends" group advising Sir Rod Eddington on his

	<p>Transport Study. This group continues as the Department for Transport works to implement Eddington.</p> <p>Between 1993 and spring 2001 he was an economic advisor to the Rail Regulator.</p> <p>He was a member of the Government's first Advisory Committee on Trunk Road Assessment and he has been Specialist Advisor to the Parliamentary Select Committee on Transport and an advisor to the Commission for Integrated Transport.</p> <p>He has published widely on transport policy and also on regulation in the telecommunications, water and gas industries. He is the principal author of a series of three recent studies into national road pricing for the Independent Transport Commission and a co-author of the RAC Foundation study on road investment and pricing strategy for the next 35 years.</p>
	<p>David Hancock, Enforcement Director, Driver and Vehicle Licensing Agency</p> <p>David joined DVLA in August 2000. During his career he has held a number of senior posts in operations including several years as Operations Director for Soliscolor SA, a processing company based in Barcelona. Prior to this, he was a General Manager with ColourCare International in the UK. Before joining the Agency David held the post of Regional Operations Manager for CWS.</p> <p>His career has centred on front line service delivery in time-sensitive, high volume process environments. During his time as Local Operations Director his experience in these areas enabled him to effectively lead the restructuring of local operations management and the modernisation of DVLA's Local Services and Estate.</p> <p>Most recently David has led the newly created Enforcement Directorate in achieving record low levels of Vehicle Excise Duty Evasion, and is currently developing the Continuous Insurance Enforcement Project on behalf of the Agency and the Department.</p>
	<p>DCI Mark Hooper, Vehicle Crime Intelligence Unit, Association of Chief Police Officers</p>



Val Jones, Partner, BLM

Val, who is based at BLM's Manchester office has been practising in civil litigation for over 24 years. She specialises in all aspects of personal injury litigation across RTA, EL and PL liability and fraud , covering low value claims to serious injury cases. She has been co-opted onto sub-committees of the Civil Justice Council, working on predictable costs, CFAs and rehabilitation.

Val also sits as a Deputy District Judge on the Manchester circuit and is a member of the Legal Services Consultative Panel, which makes recommendations to the Secretary of State at the Ministry of Justice on aspects of delivery of legal services.



Ian Josephs, Head of Distribution, MMA Insurance

Ian is Head of Distribution at MMA Insurance. In his role he has responsibility for Electronic Business, Agency and new product propositions. He is responsible for delivering MMA's distribution strategy.

Ian joined MMA as Electronic Distribution Manager in August 2007. He developed electronically traded products and solutions via traditional software houses and web based solutions for MMA and previously Fortis and Folgate Insurance.



Before working for MMA Ian was Electronic Business Manager at Fortis Insurance Limited UK, which (like MMA) provides both personal lines and small commercial insurance packages through brokers across the UK, in both an online and offline capacity. Ian has worked on a number of industry initiatives such as i-market, Electronic Trading forums and Comparison Website forums.



Stephen Josephs, Executive Director, Campaign for Better Transport

Stephen Joseph has been executive director of Campaign for Better Transport since 1988. His wide-ranging expertise and contacts have helped to make the organisation the country's leading transport NGO.

The last 20-plus years have had many highlights for Stephen, including persuading the Treasury to cut the road-building programme in the 1990s, campaigning against the privatisation of the railways and running a Sardine Man campaign to highlight the overcrowded state of this country's 'sardine tin' trains. More recently he was asked to challenge Government proposals on high-speed

	<p>rail, eco-towns and transport appraisal.</p> <p>Stephen was a member of the Commission for Integrated Transport from 1999-2005, having been one of the panel of external advisers on the Transport White Paper 1997-8, and was a member of the Standing Advisory Committee on Trunk Road Assessment (Sactra) during its inquiry on transport and the economy. He was also on the steering group for the Government's road user charging feasibility study 2003-4. He was awarded the OBE in 1996 for services to transport and the environment.</p>
	<p>Alistair Kinley, Head of Policy, BLM</p> <p>Alistair is responsible for BLM's engagement with government departments and regulators on key issues and consultations affecting the firm and its clients. The focus of this work is on legal policy in the tort system. Alistair joined BLM at the start of 2006 following ten year's experience at the Association of British Insurers, where he led policy development on a range of civil justice issues, notably conditional fees and costs.</p> <p>In autumn 2006 he was appointed as a member of the Civil Justice Council, a statutory body which advises the Lord Chancellor and his officials on how the civil justice system can be improved to provide a better system and to facilitate access to justice.</p>
	<p>Neil Kirk, Managing Director, Howard Basford Accident Repair Network</p> <p>Since late 1993 Neil Kirk has been the company's Managing Director, having spent some 16 years in the Corporate Banking arena. He tracked the business since 1990, and became most interested in the opportunity for growth, in what was clearly a complex cottage industry. His commercial skills and knowledge of a wide spectrum of different industries brought a new dimension to Howard Basford's management team and Neil quickly became a high profile contributor at many industry events.</p> <p>Today, Neil's responsibilities focus on the strategic direction of the business, together with commercial, acquisition, and growth-related activities. He is also responsible for the company's process design, IT development and HR systems.</p>



Kate Lotts, Director of Claims and Technical Services, Royal Bank of Scotland Insurance

Insurance claims professional, having done most claims roles in various companies.

Currently Director of Specialist Claims Operations within RBS Insurance which includes brands and partners such as Direct Line, Churchill, NIG and Tesco.

She has a team of around 1200 people with over £3bn of incurred cost under management – focussed on third party claims and more complex customer losses.




Ray Massey, Transport Editor, Daily Mail

Born and raised in Newcastle upon Tyne and Northumberland, he joined the North East's biggest growth industry - the drift South - to study English and German Literature at Warwick University, spending a year abroad teaching English in a German grammar school. He is fluent in English, German and Geordie.

He began his career as a graduate trainee on the Coventry Evening Telegraph where he cut his journalistic teeth on the motor industry and covering the miners' strike. In 1987 he moved to the UK's national news agency, the Press Association, where as a reporter he covered the Kings Cross Fire and the sinking of the Herald of Free Enterprise, securing the first interview with the captain of the doomed ferry. As a 'boy on the bus' he covered more than 10,000 miles by land, sea and air, shadowing David (now Lord) Owen for PA during the 1987 General Election. He was also despatched to 'spend a night partying' with Streatham brothel-keeper Madame Cynthia Payne - 'Madame Cyn' - following her celebrated courtroom victory.

Later that year he was appointed PA's Education Correspondent to cover implementation of the landmark Education Reform Act from the viewpoint of parents and consumers, before being poached in 1990 to do the same job for the Daily Mail. Here he caused a political storm when he revealed exclusively that then Labour leader Tony Blair was to send his youngest son to the London Oratory, a self-governing grant-maintained state school under Tory opting out policy which Labour vigorously opposed. He was appointed Motor Industry Correspondent of the Daily Mail in 1995, dealing with the seemingly endless Rover crises, the international car industry, car price rip-offs, the fuel-price rows and the crippling blockades crisis.

In 2000 he was appointed the Mail's Transport Editor, just in time

	<p>for the Hatfield rail crash and the subsequent melt-down of the railways and Railtrack, as well as the Transport Department's infamous 'good day to bury bad news' affair. He has travelled widely in his journalistic career, having been sent to Soviet Siberia with Kenneth Baker, to Japan with Kenneth Clarke, and been blessed in the same week by Mother Teresa of Calcutta and the Dalai Lama. He has been cursed by many more.</p> <p>Married with two young boys, he is author of the book 'Parent Power' - a users' guide to the state and independent school systems - and is a Fellow of the Royal Society of Arts (FRSA).</p> <p>He is currently holder of two prestigious awards from the Guild of Motoring Writers - being winner of the 2009 'AA Environmental Award' and the 'Institute of Advanced Motorists' (IAM) Road Safety Award' for work on road safety', including drink-driving, speed cameras, young drivers and reform of the L-Test, 'rogue' uninsured and untaxed drivers, and the scandal of clamping. He describes his approach to motoring as 'more Jeremy Paxman than Jeremy Clarkson'. He is an organiser of the annual London Press Club Ball, raising funds for the Journalists' Charity of which he is a trustee.</p>
	<p>Grant Mitchell, Head of Motoring and Pricing, Co-operative Insurance Society Limited</p> <p>Grant joined Co-operative Insurance as a General Insurance actuarial trainee in 1996. Having qualified as an actuary in 1999, he specialised in pricing and managed the actuarial pricing team for a number of years before taking on the role of Head of Motor Insurance and Pricing in 2007.</p> <p>His responsibilities include determining the product, pricing, underwriting and customer contact strategies for the Co-operative's motor insurance business as well as providing pricing advice on other general insurance products and leading customer retention activity across the business.</p>



Dan Moore, Senior Researcher, Which?

Dan joined Which? in 2007 as a senior researcher on the consumer organisation's flagship *Which?* magazine and personal finance title *Which? Money*, with a particular focus on general insurance, protection products and holiday money.

He is also a regular contributor to the *Which?* magazine consumer news pages and appears on television and radio to talk about Which?'s money research and help consumers get a better deal. This year he was shortlisted for the British Insurance Brokers' Association Journalist of the Year awards in the consumer category. Before joining Which? he was a freelance journalist.



Graham Pendlebury, Director Environment & International, Department for Transport

Graham has been Director of Environment and International at the Department for Transport (DfT) since April 2007. He has responsibility for improving the environmental performance of the transport sector, particularly from road vehicles; strengthening DfT's influence overseas; promoting the better regulation agenda within the Department; and overseeing DfT interests in planning policy reforms. Graham is a member of DfT's central Strategy Committee, and chairs several programme boards and inter-departmental committees. He is also a member of the Audit Committee of the Government Car and Despatch Agency.

Graham was previously Director of Road and Vehicle Safety & Standards, with responsibility for road casualty reduction, traffic management policy and certain transport technology issues.

Previous posts in the DfT and its predecessors at senior civil service level involved responsibility for tackling the environmental impacts of air transport (2001-2004) and management of long term strategic thinking and cross-cutting work (1999-2001). Graham has also held posts in the international aviation and rail sections of the Department, and was Principal Private Secretary to the Minister for Roads and Traffic in 1989-91.

Graham has a Masters degree in History from the University of Cambridge, and is married with one son.



Tony Pryor, Manager, Vehicle Group Rating, Nissan

Tony Pryor has worked in the Motor Industry since leaving school to become a local authority apprentice technician before moving into the Nissan franchised dealer network some years later. Since 1994 he has worked at Nissan Motor (GB) Ltd in various technical roles, eventually becoming the manager for the vehicle legislation and insurance group rating process. In this role he works with Nissan engineers & Police specialists supporting the development of effective antitheft measures on Nissan vehicles.

Since 2006 he I have Chaired the SMMT Vehicle Security & Insurance Working Group, having been re-elected earlier this year for a 2nd term.

Dave Rasmussen, Vehicle Crime Policy Advisor, Home Office



Barry Smith, Chief Executive, Fortis (UK) Limited

Barry took on the role of Chief Executive for Fortis UK in 2001, having spent his career in financial services.

In his role at Fortis, Barry has been responsible for spearheading the business in its strategy to become a profitable manufacturer and retailer of insurance solutions in the UK, developing a range of award-winning customer-focused propositions that are unparalleled in the market.

Most recently, as part of a Fortis Group management restructure, Barry has joined the Group's Management Committee reporting directly to Fortis Group CEO, Bart De Smet. In addition to leading the UK business, Barry will be jointly responsible with other members of the Management Committee for defining and implementing corporate strategy, business plans, budgets and operational activities across Fortis' global companies in both the life and non-life markets.

Barry was also recently appointed as President of the CII supporting the drive for improved professionalism within the insurance industry. Barry has been heavily involved with the CII for many years, and in particular in continuing to provide support to local branches in Gloucester and Southampton, the latter of which he previously held the position of President.

Barry is Chairman of the ABI Motor Committee and a member of the ABI GIC Management Committee.



John Spencer, Chairman, Motor Accident Solicitors Society

John Spencer is the Motor Accident Solicitors Society (MASS) Chairman and has held office since November 2008. John has been a member of the Society since 1993. John is a well respected solicitor in the field of personal injury and is the sole Director of Spencers Lawyers Limited and CS2 Lawyers Limited. John has had high level involvement in Government policy development and has been involved in the streamlining process. John is recognised for his commercial knowledge and practical no-nonsense approach.

On a more personal level, John is a keen supporter and season ticket holder of Chelsea football club. He is Trustee and a founder member of the BOAZ Project (www.boazproject.co.uk). When John's not working, he also enjoys playing tennis and swimming. John took a year's sabbatical from work in 2002/3 to read Biblical Theology at Oxford University.



Nick Starling, Director of General Insurance and Health, ABI


Nick is Director of General Insurance and Health at the Association of British Insurers. He joined the ABI in 2005 from the Health and Safety Executive, where he was Policy Director. His earlier career was spent at the Department for Transport, where among various posts he was Private Secretary to the Transport Minister and specialised in international aviation. He started his career in the academic world.

Nick is President of the Insurance Charities, a Vice President of the Insurance Institute of London, a Trustee of the Parliamentary Advisory Council on Transport Safety, and a school governor.

Nick is married to Catherine, a teacher, and has two daughters; Anna, a recent graduate, and Miriam, who is at university. In his spare time he enjoys cooking, walking, singing in a church choir, and doing cryptic crosswords.



Alistair Stewart, ITV journalist and broadcaster

	Steve Sweeny, Head of Motor, Moneysupermarket.com
	<p>Narinder Tamana, Civil Law and Justice Division, Ministry of Justice</p> <p>Narinder joined the Ministry of Justice as a Senior Policy Advisor in December 2007. Previously she worked in various divisions within the Home Office which included the Passport Service, Prison Service Headquarters and Police Reform.</p>
	<p>Paul Watters, Head of Public Affairs, The Automobile Association</p> <p>Paul is the AA's, Head of Public Affairs and he also looks after the roads and transport policy brief. He has 28 years experience in road and transport policy both at the AA and as senior engineer for a local authority.</p> <p>Paul has a University of London Diploma in Transport and is a Chartered Member of the Institute of Logistics and Transport and the Institution of Highways and Transportation. In addition to managing the public affairs team Paul's current responsibilities cover motoring issues from roads and traffic infrastructure, road maintenance, road user charging to parking, signing and vehicle registration and taxation issues.</p> <p>He represents the AA on a number of key working groups and at numerous meetings and events. This includes serving on the DfT's Modernising Vehicle Registration Implementation Board and the Compliance Group. He also serves on the FIA's Transport and Mobility Working Group. Paul has provided written and oral evidence to the House of Commons Transport Committee and operates at a senior level with UK government officials, CEO's, MP's, Peers and Ministers. He is often seen or heard in the media commenting on motoring issues.</p>



Ashton West, Chief Executive, Motor insurers' Bureau

Ashton joined the MIB as CEO in April 2003. He has been in the insurance industry for over 30 years actively involved in claims and general management. His former employment roles include claims director of Iron Trades Insurance and Rubicon Limited, claims consultant for Bavarian Re UK and chairman of ReIntra Limited. In addition to claims management, Ashton has been involved with the negotiation and operation of agreements to assist in the resolution of large-scale industrial disease claims issues.

He participated in the Working Party for the development of the Personal Injury Pre-Action Protocols and the development of the Code of Best Practice on Rehabilitation.

Ashton was a founder member of the Civil Justice Council, is a current member of the Motor Committee of Association of British Insurers, past chairman of the Motor and Liability Claims Panel of the ABI and past member of the ABI Liability Insurance Committee. He is a law graduate, chartered insurer and member of the Chartered Management Institute.



Chief Constable Frank Whitely, Lead on Automatic Number Plate recognition, Association of Chief Police Officers

Frank Whiteley took up the post as Chief Constable of Hertfordshire Constabulary in October 2004, having been Deputy Chief Constable of Northamptonshire since 1998.

As Chief Constable and ACPO Eastern Region Chair he has taken a keen interest in promoting effective and efficient policing services through collaborative working whether inside Hertfordshire in a range of ground breaking projects with Bedfordshire Police and at a regional level. He began his career in the Police Service with Cambridgeshire Constabulary in 1978 having graduated from Cambridge University where he read Anglo-Saxon, Norse and Celtic Studies. He later completed an MBA with the Open University and a Diploma in Applied Criminology with Cambridge University.

During his service at Northamptonshire Frank commanded the policing operations for the burial of Princess Diana in the county (1997), the Easter Floods of 1998 and the 2000 fuel crisis. Frank was also involved in the annual British Grand Prix operations. More recently, he was involved with the Hertfordshire Constabulary response to the Buncefield Oil Depot explosion (December 2005). At a national level, he has been involved with the introduction of Anti-Social Behaviour Orders and the National

	<p>Crime Recording Standard. He is the Police Service lead for Automatic Number Plate Recognition (ANPR), Neighbourhood Watch and is Deputy Chair of the ACPO Performance Management Business Area (PMBA). Frank received a Queens Police Medal (QPM) for his contribution to policing in December 2006.</p>
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