

**CMO discussion: 'Health information - what the customer knows'
10 March 2010**

12 Noon	Registration and buffet lunch
12.45	Welcome Nick Starling, Director, General Insurance and Health
12.50	Introduction Phil Brown, Chair, Medical Underwriters' Committee
13.00	Discussion 1 - Total Permanent Disability (Critical Illness definitions) Nick Kirwan, Assistant Director, Health and Protection Karen Evans, Policy Adviser, Health and Protection
	Open to the floor
13.45	Discussion 2 - Direct to Consumer genetic testing Alastair Kent, Human Genetic Commission and Genetic Interest Group
	Open to the floor
14.30	Discussion 3 - Open to the floor points of interest raised by CMO Facilitated by Michael O'Donnell - Medical Underwriting Committee member and CMO, Unum
15.00	Summary Phil Brown, Chair, Medical Underwriters' Committee
15.10	Coffee and networking opportunity