



Association of British Insurers

In response to the Office of Fair Trading market study of extended warranties, Nick Starling, Director of General Insurance at the Association of British Insurers (ABI), comments:

“Extended warranties can be useful for customers after manufacturers’ warranties end if they are clearly informed on the benefits and limitations of such policies. It is important that customers can access accurate information on extended warranties and the ABI supports measures agreed with the Office of Fair Trading to help people shop around and get the best value.

“The ABI has worked hard with its members and their retail partners to ensure common standards so that customers are equipped to make informed decisions when buying extended warranties. We have also produced a consumer guide to help people better assess whether an extended warranty product is right for them.”

The ABI consumer guide to extended warranties can be found [here](#).