

List of insurers who support and adhere to the Salvage Code of Practice and contacts – November 2019

The Salvage Code of Practice has been created to advise on the steps to be taken in the categorisation of vehicle salvage and recovered stolen vehicles. The purpose of the Code is to protect the public, detect and deter insurance fraud and other criminal activities and to make vehicle histories more transparent. To further improve transparency and compliance, and to facilitate effective dispute resolutions over vehicle categorisations, the below list contains details of each insurer's Single Point of Contact for the Salvage Code of Practice.

The Salvage Code of Practice is updated every two years and the list of supporting insurers and contact details will be updated accordingly.

Company	Contact		
	Name	Job Title	E-mail
Acromas Insurance Company Limited	Andrew Letts	Head of Technical Claims	Andrew.Letts@chmc-ltd.co.uk
Admiral Insurance Company Limited	Gary Thomas	Chief Engineer	Gary.thomas@admiralgroup.co.uk
Advantage Insurance Company Limited	Andy Smith	Senior Motor Engineer	andysmith@hastingsdirect.com
Ageas Insurance Limited	Peter Millis	Claim Operations Manager – Vehicle Damage	Peter.Millis@ageas.co.uk
Allianz Insurance plc	Paul Roberts	Operations Manager	paul.roberts@allianz.co.uk
	Secondary contact		
	Graham Stait	Head of Suppliers & Experts	graham.stait@allianz.co.uk
Allianz Northern Ireland Limited	Pat Tobin	Claims Provider Manager	pat.tobin@allianz.ie
Aviva Insurance Limited	Adam Murray	Motor Technical Manager	adam.murray@aviva.com
AXA	Mark Heaton	Unit Manager	mark.heaton@axa-insurance.co.uk
	Secondary contact		
	Barrie Hill	Engineering Manager	Barrie.Hill@axa-insurance.co.uk

Casualty & General Insurance Company (Europe) Ltd	Bryan Hutchinson	Engineering Manager	bryan.hutchinson@wnsa.com
Chubb European Group SE	Ian Greenwood	Senior Motor Engineer	igreenwood@chubb.com
CIS General Insurance Limited	Simon Finch	Chief Motor Engineer	Simon.finch@co-opinsurance.co.uk
Collingwood Insurance Company Limited	Neil Raine	Senior Staff Engineer	neil.raine@collingwood.co.uk
Covea Insurance plc	Bryan Malone	Claims Motor Engineers – Team Leader	Bryan.Malone@coveainsurance.co.uk
	Secondary contact		
	Alastair Sherwin	Claims Motor Engineers - Manager	Alastair.Sherwin@coveainsurance.co.uk
Direct Line Insurance Group Plc	David Mills	Head of Motor Fulfilment	David.Mills@directlinegroup.co.uk
ERS Insurance	Simon Muir	Claims Business Manager	Simon.Muir@ERS.com
esure Insurance Limited	Ian Brown	Engineering Manager	ian.brown@esure.com
Haven Insurance Company Limited	Paul Stacey	Head of Engineering	paul.stacey@havenclaims.co.uk
Liverpool Victoria Friendly Society Limited	Don Mackenzie	Engineering Operations Manager	Donald.Mackenzie@lv.com
Liverpool Victoria Insurance Company Limited			
Markerstudy Limited	Richard Howe	Head of Engineering	RHowe@markerstudy.com
MS Amlin	Adrian Ellingford	Claims Engineer	aellingford@msamlin.com
National Farmers Union Mutual Insurance Society Limited, The	Bob Henderson	Head of Engineering	bob_henderson@nfumutual.co.uk
Premier Insurance Company Limited	Chris Lathbury	Claims Controller	chris.lathbury@premierunderwriting.com

Royal & Sun Alliance Insurance plc	David Boyle	Head Motor Engineer	david.boyle@uk.rsagroup.com
Sabre Insurance Company Limited	Daisy Thomas	Claims Supplies Chain Manager	daisy.thomas@sabre.co.uk
Skyfire Insurance Company Limited / 1st Central Insurance	Andrew Eade	Network Strategy and Cost Manager	Andrew.Eade@first-central.com
Southern Rock Insurance Company Limited	Andrew Clark	Personal Injury Team Manager	andrew.clark@eldoninsurance.co.uk
Tesco Underwriting Limited	Peter Millis	Claim Operations Manager – Vehicle Damage	Peter.Millis@ageas.co.uk
Zurich Insurance plc	Robert McWilliams	Approved Repairer Vendor Manager	robert.mcwilliams@uk.zurich.com