



Dive In: Delivering through diversity

24th September 2019

The Lighthouse, 11 Mitchell Lane, Glasgow G1 3NU

16:00	Registration
16:30	Welcome
	Yvonne Braun, Director of Policy, Long-Term Savings and Protection, and Executive Sponsor, Diversity and Inclusion, ABI
16:40	Keynote Address
	Mike Stevenson
17:00	Panel Discussion
	Chair: Adeola Ajayi, Advocacy Manager, ABI <ul style="list-style-type: none">• Luci Bowers, Customer Experience Leader, RSA Motability• Verity Ross, Claims Handler, Zurich• Mike Stevenson
17:40	Closing remarks
	Adeola Ajayi, Advocacy Manager, ABI
17:45	Networking drinks