



# **The impacts of Covid-19 & Pandemics on General Insurance Markets**

**Thursday 22<sup>nd</sup> April 2021**

With the Covid-19 pandemic continuing to impact significantly on general insurance markets this webinar will consider the scale of these impacts on supply, changing customer demand and what dealing with pandemics means for general insurance markets in the future.

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| 9:55  | <b>Registration</b>  |
| 10:00 | <b>Welcome &amp; Introduction</b>  |
|       | James Dalton, Director of Policy, General Insurance, ABI   |
| 10:05 | <b>Keynote Address and Q&amp;A</b>   |
|       | Thomas Ernoult, Financial Counsellor, Deputy Head of the Economic Department, French Embassy to the UK   |
| 10:35 | <b>Panel Session</b>   |
|       | Chair: James Dalton, Director of Policy, General Insurance, ABI  |
|       | Pre-recorded remarks from Miriam Sachak, Head, Domestic and Retail Insurance Policy, HMT   |
|       | Panellists:  |
|       | <ul style="list-style-type: none"> <li>• Robert Gordon, Senior Vice President, Policy, Research and International, American Property Casualty Insurance Association (APCIA)</li> <li>• Professor Paula Jarzabkowski, Professor of Strategic Management, The Business School (formerly Cass), City, University of London</li> <li>• Nicolas Jeanmart, Head of Personal and General Insurance, Insurance Europe</li> <li>• Emma Sansom, Head of Captive Services UK, Zurich</li> </ul> |
| 11:25 | <b>Concluding Remarks and Close</b>  |
|       | James Dalton, Director of Policy, General Insurance, ABI   |
| 11:30 | <b>End of event</b>  |