

Whiplash Reforms: One year on, success or failure?

24th May 2022

**ABI, One America Square, 17 Crosswall, London
EC3N 2LB**

This event will look back at the first year since the whiplash reforms came into force and the new Official Injury Claim (OIC) portal was launched on 31 May 2021. The event will also look forward to future developments in the area of whiplash reform and the challenges and opportunities on the horizon.

This will be a chance for attendees to hear reflections on the journey of whiplash reform so far from Government, industry and other stakeholders, understand their viewpoints on current trends and explore their diverse perspectives on what the future might look like.

13:00	Registration
13:30	Welcome
	James Dalton, Director, General Insurance Policy, ABI
13:35	Introduction
	Cristina Nestares, CEO UK Insurance, Admiral and Deputy President, ABI
13:45	Keynote address one
	David Parkin, Deputy Director for Civil Justice and Law Policy, Ministry of Justice
14:10	Panel session one: Looking back at the first year since the whiplash reforms came into force
	Chair: James Dalton, Director, General Insurance Policy, ABI Panel speakers: <ul style="list-style-type: none"> • Dominic Clayden, Chief Executive, MIB • John Hyde, Deputy News Editor, Law Society Gazette • Mike King, National Third Party Claims Strategy Manager, LV= • Donna Scully, Director, Carpenters Group
15:00	Networking & screen break
15:25	Keynote address two
	Rt Hon Charles Clarke, Consultant, DAC Beachcroft
15:50	Panel session two: Looking forward to future developments – broader personal injury reforms
	Chair: James Dalton, Director, General Insurance Policy, ABI Panel speakers: <ul style="list-style-type: none"> • David Bott, Senior Partner, Bott & Co • Anna Fleming, Chief Operating Officer, AXA Retail, AXA • Emma Fuller, Partner, Head of Vehicle Hire & Damage, DAC Beachcroft • David Parkin, Deputy Director for Civil Justice and Law Policy, Ministry of Justice
16:40	Closing Remarks
	James Dalton, Director of Policy, General Insurance, ABI
16:45	Close of event followed by networking drinks