



Responsible AI: Putting Principles into Practice

Thursday 9th November 2023

Association of British Insurers, UK Head Office, **One America Square, 17 Crosswall, London, EC3N 2LB** (and online)

The Government has laid out its ambition for the UK to become an ‘AI superpower’ by 2030, setting out proposals towards this aim in its Whitepaper “a pro-innovation approach to AI regulation”.

A set of 5 Principles form a key part of the Government’s proposals towards getting AI regulation right, so that innovators can thrive, and the risks posed by AI can be addressed. This event will bring together a range of expert stakeholders from regulators, industry and other authorities, to discuss: which regulations are already in place relating to AI and where there are gaps, what firms need to do to put the AI principles into practice, and what good practice in AI looks like.

13:25	Registration (with networking tea and coffee)
13:55	Welcome and Housekeeping
	Charlotte Wightwick, Assistant Director, Head of Conduct Regulation, ABI
14:00	Opening Remarks
	Hannah Gurga, Director General, ABI
14:10	Keynote Address One – The UK’s approach to a regulatory framework for AI, the 5 Principles & Central Risk Function
	Topic: The Government’s Office for AI provides an overview of the UK’s ambitions for AI and update on the developing regulatory structure for AI in the UK <ul style="list-style-type: none">Matthew Bradbury, Senior AI Risk Analyst, Department for Science, Innovation and Technology 15 Minutes of content, 10 minutes of Q&A.
14:35	Keynote Address Two – Overview & Findings of Interim Report on Governance of AI
	<ul style="list-style-type: none">Rt. Hon. Greg Clark MP, Chair, Science, Innovation and Technology Select Committee

	(15 Minutes of content, 10 minutes of Q&A.)
15:00	Comfort Break (5 mins)
15:05	Panel Session One – Fairness, Transparency and Explainability
	<p>Fairness is a key concept within the legal and regulatory framework. It includes requirements for fair treatment and non-discrimination. But as AI systems are trained on vast sets of data before human review, what is needed to ensure that their output achieves that across all groups of customers? How can that fairness be checked by regulators and explained to customers?</p> <p>Chair: Mark Shepherd, Assistant Director of General Insurance, ABI</p> <ul style="list-style-type: none"> • Dr Amy Dickens, Policy Adviser, Centre for Data Ethics & Innovation • Dylan Liew, Institute and Faculty of Actuaries • Duncan Minty, Independent Ethics Adviser and Chartered Insurance Practitioner, Ethics and Insurance <p>(35 minutes of panel followed by 15 minutes of audience Q&A)</p>
15:55	Screen Break and Networking Tea/Coffee in ES3 (15 mins)
16:10	Panel Session Two – Accountability and Governance, Safety and Security, Contestability and Redress
	<p>With stakeholders ranging from all parties and groups across the insurance and long-term savings value chain, how can the industry ensure that new AI developments can be integrated in a positive way? How can accountability, governance, safety and security within firms be maintained, and how do we avoid the concern that ‘black boxes’ making decisions might frustrate customer contestability and redress?</p> <p>Chair: Lucy Ashton, Senior Policy Adviser, Conduct Regulation, ABI</p> <ul style="list-style-type: none"> • Arthur Hilliard, Insurance Europe • Eddie Longworth, Director, JEL Consulting • Alex Newman, Ombudsman Manager, FOS • Renate Samson, Associate Director of Society, Justice and Public Services, Ada Lovelace Institute <p>(35 minutes of panel followed by 15 minutes of audience Q&A)</p>
17:00	Closing Remarks – Charlotte Wightwick
17:05	End followed by Networking Drinks until 18:00