

Partners in Crime Prevention – Protecting customers and tackling insurance fraud through public- private partnerships.

Wednesday 22 March 2023

The ABI's 2023 Fraud Conference will focus on how the insurance sector can work with the Government to engender a truly public-private partnership approach to combatting fraud that fully supports the sector in protecting honest customers from increasingly sophisticated and mobile fraudsters. It will address how the Government is developing its approach to tackling fraud and economic crime, including to improve online safety to protect vulnerable customers against financial scams; how the sector can work with regulators to disrupt professional enablers; how the industry's counter fraud and data strategy will evolve to stay ahead of the fraudsters; and what learnings can be taken from other sectors to enable insurers to better support the innocent victims of fraud.

09:30	Registration
10:10	Welcome
	Mervyn Skeet, Interim Director of Policy, General Insurance, ABI
10:20	Introduction
	Karl Helgesen, Chair, IFB
10:25	In Conversation – Protecting vulnerable consumers by making the UK the “safest place in the world to be online” (including Q&A)
	<p>Both the GI and LTS sectors are impacted by financial scams perpetrated via online paid-for advertisements. If the Government is truly serious about making the UK “the safest place in the world to be online”, and preventing vulnerable consumers being scammed out of their lifetime savings, then it’s essential to include paid-for ads within the scope of the Online Safety Bill. While we wait for legislation to be introduced, Ministers must make online platforms do more to stop scams online e.g. through signing-up to a Tech sector charter.</p> <p>Format: In Conversation</p> <p>Chair – Mark Allen, Assistant Director, Head of Fraud and Financial Crime, ABI</p> <ul style="list-style-type: none"> • Maeve Walsh, Associate, Carnegie Trust (& Consultant, Policy & Government Relations) • Javahir Askari, Policy Manager, Digital Regulation, Tech UK
11:05	Keynote Address One – Government approach to tackling fraud and economic crime
	Duncan Tessier, Director of Economic Crime, The UK Home Office
11:25	Networking Break
11:35	Keynote Address Two – MIB data strategy and IFB strategy (including Q&A)
	<p>‘Fireside chat’ between:</p> <ul style="list-style-type: none"> • James Dalton, Chief Services Officer, Motor Insurers Bureau • Ursula Jallow, Director, Insurance Fraud Bureau (IFB)
12:00	Panel Session One – Partnership approach to regulating and disrupting professional enablers
	<p>This session will look at the fraud risks associated with professional enablers and how the insurance sector can best work with regulators to disrupt enablers.</p> <p>Format: Case Studies followed by Panel discussion</p> <p>Chair: Adele Sumner, Head of Counter Fraud & Financial Crime, RSA Insurance Group</p> <ul style="list-style-type: none"> • Martin Heskins, Executive Chair, MedCo • Tom Hill, Detective Chief Inspector, City of London Police - Insurance Fraud Enforcement Department • Claire Laver, Partner, DAC Beachcroft Claims Ltd.
12:55	Networking Lunch
13:50	In conversation: Young Fraud Fighter of the Year (including Q&A)
	Joe Swinnerton, Solicitor Apprentice, Horwich Farrelly

14:00	<p>Panel Session Two – Supporting innocent victims of Insurance Fraud</p> <p>Format: 10-minute presentation from UKF on Banking sector victim support followed by Panel discussion</p> <p>Tying-in with the proposed sector fraud charter and taking learnings from the banking sector and victim support organisations, this session could explore how the insurance sector could do more to support victims of insurance fraud – such as ghost broking, Google Ad Spoofs and investment scams.</p> <p>Chair: David Philipps, Claims Validation Technical Manager, NFU Mutual</p> <ul style="list-style-type: none"> • Katy Worobec, Managing Director, Economic Crime, UK Finance • Ben Fletcher, Director of Financial Crime, LV=
14:50	<p>Keynote Address Three – Policing Response to Fraud</p> <p>Notwithstanding the insurance sector’s ongoing investment in law enforcement capability and the positive work of CoLP as the national lead force for economic crime, there is currently insufficient investment in national police resourcing to fight fraud. While recognising that there is now a three-year national policing strategy for tackling fraud, there is a disparity between the amount of work fraud creates for the police and the resources allocated to it.</p> <p>Commissioner Angela McLaren, City of London Police</p>
15:10	<p>Concluding Remarks</p> <p>Mervyn Skeet, Interim Director of Policy, General Insurance, ABI</p>
15:20	<p>Close + Networking Drinks Reception</p>