

## **Motor Insurance in a Changing World**

**Wednesday 8 October**

**The ABI, 30 Fenchurch Street, London, EC3M 3BD**

Join us for an insightful afternoon as the ABI, in collaboration with DACB, which delves into some of the most pressing challenges and opportunities shaping the motor insurance landscape. This event will provide a platform to explore the role of the Motor Insurance Taskforce in addressing key industry issues, including the rising costs of repairs and the growing prevalence of electric vehicles within the national fleet. Through expert-led discussions, we will identify emerging trends, highlight the implications for insurers and consumers, and consider the reforms needed to build a more resilient and innovative sector.

This event will also look forward to the Ministry of Justice's review of the whiplash reforms, which is planned for late 2025. We will consider the impact of the whiplash reforms to date, key trends and further changes the industry would like to see – such as an increase in the road traffic accident small claims limit and improvements to the quality of medical reporting.

Finally, the event will reflect on developments in credit hire – including the ongoing reform of the GTA and the potential for reform of credit hire and repair more broadly.

Don't miss this opportunity to engage with thought leaders and peers as we chart a forward-thinking path for motor insurance in a changing world.

12:00	<b>Registration and networking lunch</b>
13:00	<b>Welcome</b>
	Chair of Conference: <ul style="list-style-type: none"> <li>Chris Bose, Director of General Insurance &amp; International, The ABI</li> </ul>
13:10	<b>Keynote Address One</b>
	Speaker: <ul style="list-style-type: none"> <li>Mark Shepherd, Assistant Director, Head of General Insurance Policy, The ABI</li> </ul>
13:30	<b>Panel One – Driving Change: Rethinking Risk and Resilience in Motor Insurance</b>
	<p>The motor insurance market is contending with an unprecedented cocktail of challenges. From restricted access to vehicle data and widening skills gaps, rising claims costs fuelled by increasingly complex vehicles and evolving repair methods. Insurers are being squeezed from all sides, and with road safety still a pressing concern, the path forward requires more than tweaks; it demands transformation. Join a panel of experts as they unpack the key pain points, debate industry responses, and explore collaborative solutions that could reshape the landscape. It's not just about managing risk—it's about reimagining resilience.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>Chair: Fraser Lyall, Policy Advisor, The ABI</li> <li>Tom Lawrie-Fussey, Senior Director Product Management, LexisNexis Risk Solutions</li> <li>Anna Lindt, Director of Vehicle Regulation, Society of Motor Manufacturers and Traders</li> <li>Ross Moorlock, CEO, Brake, The Road Safety Charity</li> </ul>
14:20	<b>Networking Break</b>
14:40	<b>Keynote Address Two</b>
	<p>Advanced Driver Assistance Systems (ADAS) are revolutionising mobility, but their integration presents a tangled web of technical, legal, and insurance challenges. In this keynote, we'll explore the ripple effects of ADAS technology, from sensor calibration and data ambiguities to liability attribution and underwriting dilemmas. Attendees will gain fresh insights into how insurers, automakers, and regulators must adapt to an evolving landscape where automation blurs traditional boundaries and disrupts legacy risk models. Buckle up for an eye-opening session that tackles what's next for intelligent vehicles and the insurance industry that covers them.</p> <p>Speaker:</p>

	<ul style="list-style-type: none"> <li>• Dr Esther Taylor, Head of Research, Thattham Research</li> </ul>
15:00	<p><b>Fireside Chat – Whiplash reforms – Industry Impact and the Path Ahead</b></p> <p>Ahead of the Ministry of Justice’s upcoming review of the whiplash reforms, this ‘fireside chat’ will consider the impact of the reforms to date, key trends and further changes the industry would like to see.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Chair: Pete Allchorne, Partner, DAC Beachcroft Claims Solutions Group</li> <li>• Lee Watts, Director of Technical Claims, Allianz</li> </ul>
15:30	<p><b>Comfort Break</b></p>
15:40	<p><b>Panel Two – Credit hire – the journey so far, and what’s next?</b></p> <p>This panel discussion will consider recent developments in credit hire and the General Terms of Agreement (GTA). Following the FCA’s recent report on motor premium and claims costs, the panel will also consider what potential reforms of credit hire and repair could look like.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Chair: Joseph Bailey, Senior Policy Advisor, General Insurance, The ABI</li> <li>• Steven Cross, Group Head of Claims, Markerstudy</li> <li>• James Driscoll, Senior Claims Manager – Motor, Aviva</li> <li>• Emma Fuller, Partner, DAC Beachcroft Claims Solutions Group</li> <li>• Stuart Sandell, Assistant Vice President of Sales UK &amp; Ireland, Enterprise Rent-A-Car</li> </ul>
16:30	<p><b>Concluding Remarks and Close</b></p>
	<p>Chair of Conference:</p> <ul style="list-style-type: none"> <li>• Chris Bose, Director of General Insurance &amp; International, The ABI</li> </ul>