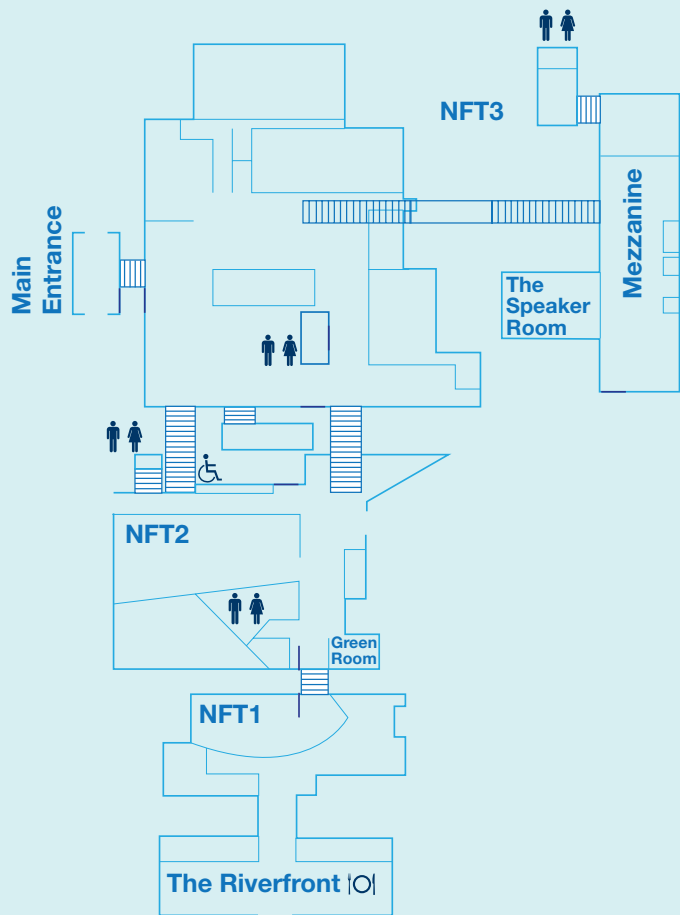


Venue map



Connect with us



Conference App

The free app enables you to access extra information on speakers, participate in polls, connect with each other, view your personal agenda and much more.

To download the app for free visit the app store for your particular smart phone or tablet and search for **ABI Events Manager**. Staff will be on hand to help you with this at the ABI stand.



For live updates on what is happening at the conference follow **@BritishInsurers**, **@ABI_events** and **@ABI_Comms** and Tweet using **#ABIData**



WiFi name: **ABIData**
WiFi password: **Conference2015**



Association of British Insurers

Exhibitors



TATA
CONSULTANCY
SERVICES

Digital Partner



CLYDE&CO



REaD Group

Symphony
Orchestrating the world's work

TERADATA

ABI DATA CONFERENCE

THE BIGGER THE BETTER?
INSURANCE,
BIG DATA
AND THE DIGITAL
WORLD

9th September 2015



Association of British Insurers



TATA
CONSULTANCY
SERVICES



@BritishInsurers #ABIData

Welcome



Huw Evans

Director General
ABI

I am delighted to welcome you to “The Bigger the Better: Insurance, ‘Big Data’ and the Digital World” conference, supported by joint partners **PwC** and **Tata Consultancy Services**.

This is the ABI’s first conference specifically on the impact of the digital world on our sector, and it’s great to see such a high quality speaker line up engaging with so many delegates. When I became Director General of the ABI earlier this year I made developing our work on the ‘forward policy agenda’ one of my key priorities. As items on that forward agenda go, there are none more far reaching than data and the digital world.

The digital revolution is already impacting every aspect of insurers’ operations – products, pricing, claims, marketing, fraud prevention, back office functions – and will continue to do so. Today’s conference reflects the broad nature of this topic.

I hope that the speeches and discussion sessions will give you fresh perspectives on the key risks and opportunities for the insurance sector in the digital age. One opportunity stands out for me – the digital revolution lays a foundation on which our sector can build a more positive, personalised and flexible set of relationships with its customers. In this context, we are publishing a document today which speaks directly to insurance customers about the positive ways in which the digital revolution might influence their experience of our sector. Your help in publicising this document would be most welcome.

I hope you enjoy the day.

Agenda

08.00	REGISTRATION	
09.00	WELCOME AND INTRODUCTION	Chair of the Conference: Rory Cellan-Jones , Technology Correspondent, BBC
09.10	KEYNOTE ADDRESS	The digital world – opportunities and risks for the insurance industry Paul Evans , ABI Chairman and Group Chief Executive, AXA UK
09.40	PLENARY PANEL SESSION ONE: Using 'big data' in understanding and pricing risks – what can, and what should the future look like?	<i>Chair:</i> Rory Cellan-Jones , Technology Correspondent, BBC <i>Panel Speakers:</i> Jo Hill , Director of Market Intelligence, Data & Analysis, FCA Andrew Brem , Chief Digital Officer, Aviva plc Michel Abbink , Partner, Insurance Practice, PwC Jon Roughley , Head of Strategy, Experian
10.40	NETWORKING BREAK	
11.10	MORNING BREAKOUT SESSIONS	
	BREAKOUT A Claims in the digital world	<i>Chair:</i> Ankur Vora , Emerging Risks Policy Adviser, ABI <i>Panel Speakers:</i> Phil Churchman , Chief Information Officer, EMEA AP, Crawford & Company Dean Witherington , Claims BI Manager, Zurich Financial Services Irene van den Brink , Business Development Director, InShared Nederland B.V. Andrew Burgess , Consulting Director, Symphony Ventures
	BREAKOUT B Use of 'Big Data' in the life and savings market	<i>Chair:</i> Yvonne Braun , Director, Long Term Savings Policy, ABI <i>Panel Speakers:</i> Daniel Ryan , Head of R&D – Life & Health and Big Data, Swiss Re Jo Mayes , Head of Customer Experience, Standard Life Tony Brown , Senior Finance Industry Consultant, Teradata






	BREAKOUT C The emergence of the Cyber insurance market	<i>Chair:</i> Matt Cullen , Assistant Director, Head of Strategy, ABI <i>Panel Speakers:</i> Helen Bourne , Partner, Clyde & Co Lauren Cisco , Partner - Cyber, Technology, and Media E&O, JLT Specialty Limited Matthew Webb , Head of Technology, Cyber and Data Underwriting, Hiscox Phillip Larbey , Technical Specialist, PRA
12.15	NETWORKING LUNCH	
13.15	KEYNOTE ADDRESS	Christopher Graham , Information Commissioner, ICO
13.45	AFTERNOON BREAKOUT SESSIONS	
	BREAKOUT D Executing your strategy in the digital age	<i>Panel Speakers:</i> Paul Delbridge , Partner, Insurance Practice, PwC Michel Abbink , Partner, Insurance Practice, PwC Craig Skinner , Director, Risk Assurance Data, PwC Jeremy Lefebure , Director, Claims Transformation, PwC

	BREAKOUT E Distribution in the digital world	<i>Chair:</i> Matt Cullen , Assistant Director, Head of Strategy, ABI <i>Panel Speakers:</i> Matthew Thomas , UK Director, Strategy and Planning, Ageas UK Anthony Siggers , Head of Platform and Analytics, Willis Group Andy Thornley , Corporate Affairs Manager, BIBA Scott Logie , Managing Director, REaD Group Insight Mike Fotis , Founder & CEO, Smart Money People
--	---	--

	BREAKOUT F The 'internet of things' and implications for insurance	<i>Chair:</i> Rory Cellan-Jones , Technology Correspondent, BBC <i>Panel Speakers:</i> Vineet Singh , Head Insurance Technology Practice, Europe, TCS Gareth Howell , Commercial Director, AXA Insurance Plc Nigel Clark , Senior Director – Digital Sales Programme Lead, Oracle Strategic Alliances & Channels Andy Rowland , Head of Customer Innovation, Energy, Resources & Automotive, BT
--	---	---

14.45	NETWORKING BREAK	
15.15	PLENARY PANEL SESSION TWO: Towards a new data protection landscape	<i>Chair:</i> Rory Cellan-Jones , Technology Correspondent, BBC <i>Panel Speakers:</i> William Vidonja , Head of Conduct of Business Department, Insurance Europe Peter Townsend , Legal Counsel, RSA Vineet Singh , Head Insurance Technology Practice, Europe, TCS Dr Nishanth Sastry , Senior Lecturer, King's College London
16.15	CONCLUDING REMARKS	Huw Evans , Director General, ABI
16.30	Drinks Reception	

Breakout sessions

MORNING BREAKOUT SESSIONS			
BREAKOUT A	Claims in the digital world	Room NFT3	
BREAKOUT B	Use of 'Big Data' in the life and savings market	Room NFT1	
BREAKOUT C	The emergence of the Cyber insurance market	Room NFT2	
AFTERNOON BREAKOUT SESSIONS			
BREAKOUT D	Executing your strategy in the digital age	Room NFT3	
BREAKOUT E	Distribution in the digital world	Room NFT2	
BREAKOUT F	The 'internet of things' and implications for insurance	Room NFT1	